

Job Description: **“Application / Web Development” for a Manufacturer**

Summary:

As HealthCraft continues to evolve and is increasingly reliant on business technology the **“Application / Web Development”** position is a mission critical, business continuity, “go to” role. This is a “hands on”, “roll up your sleeves” role that puts the HealthCraft technology fires out. The role works within our small, dynamic, rapidly changing manufacturing organization.

The operational success of HealthCraft “IT” has a significant impact on both our Team Member and Customer satisfaction experience. We want world class.

The role will provide in-person, onsite, “IT” support services to our Team Members;

- Provide administration, integration, management and support for multiple internal and 3rd party applications
- Extract information from cloud based ERP and CRM platforms using a combination of SQL and proprietary languages
- Cloud based service migration
- Managing databases and SQL
- Data analysis and reporting
- Evaluation and production selection
- Broad-based development and management of our e-commerce
- Ensure all operating systems are up, running and operational
- Improve and grow HealthCraft “IT” capabilities and strategy

The position reports to the C.O.O.

Job Responsibilities:

- Database query and analysis
- Website support, development and management of e-commerce
- Internal media / communication broadcasting
- Working technical knowledge and optimization of standard operating systems and commercial “off the shelf” software applications
- Resolution of “IT” issues with department specific software applications
- Software & Hardware; overall troubleshoot, break-fix, installation, move, add and change end users
- “IT” asset management; Software licenses, desktop, PC Network, Server, Hardware
- Support the entire lifecycle of the EUC/PC environment for a Team of 25 users
- Facilitate the smooth operation of HealthCraft “IT” technology/computer system infrastructure within the limits of requirements, specifications, costs and timelines
- Provide analysis and recommendation on “IT” best practices including cyber security/protection
- Conduct regular system audits including backup process

Applications

- Website (WordPress, HTML, CSS, PHP, Javascript)
- Database, Microsoft SQL-1 2012R2
- Info Explorer
- MS SQL
- .Net
- C++, C#
- Chromecast
- Google Docs
- Windows 10
- Office 365
- Sage 300 ERP
- SolidWorks
- Sage CRM
- MISys
- Slack
- Windows Server 2012R2

Desired Competencies:

- Creative problem solver
- Diligent
- Accurate
- Organized
- Reliable
- Strategic thinker
- Adaptable
- Keen attention to detail
- Quick to learn
- Logical and practical approach
- Positive contributor to team attitude and corporate culture with alignment to core purpose and brand promise

Requirements: Skill & Experience

- 3+ years experience
- Experience supporting business critical systems through life cycle upgrades and maintenance
- Post Secondary Education in a field related to; IT, Technology, Engineering
- Strong interpersonal skills and comfortable dealing with people with all levels of technology ability
- Effective communication skills, English; verbal and written
- A strong desire to keep updated on new technology and experiment

Compensation:

- Paid Statutory Holidays, 9 Days
- Paid Vacation, 2 weeks
- Paid HealthCraft Days (up to 3 days)
- Paid HealthCraft Sick Days, 3 days
- Competitive salary
- Employee Benefit Program; Health, Dental, LTD, Life Insurance
- HealthCraft Corporate/Culture Perks; Donut Days, BBQ's, Pancake Breakfasts, Pizza Lunches, Team Spirit Activities, Learning/Training Opportunities
- Salary \$45,000 - \$50,000 year (depending on experience)

About HealthCraft:

“HealthCraft Products is an Ottawa based company that specializes in innovative home safety equipment. Established in 1994, HealthCraft designs and manufactures equipment that is inspired by the occupations of our three founders: a medical equipment retailer, an engineer, and an occupational therapist. This means our products are easy to use and install, adaptable, and highly conscious of how the human body moves. For more information about our products and how we help people continue to live independently in their homes, please visit www.healthcraftproducts.com”

HealthCraft Core Purpose: Making Safety Better.

HealthCraft Brand Promise: The highest standard of design, innovation, function and quality.

HealthCraft Core Values:

New Day. New Ideas. It takes effort and persistence to improve every day, and it can be done. We are here to support your success.

Keep Giving. Keep Growing. Take time every day to help someone out. It won't go unnoticed.

Small Detail. Big Impact. The smallest detail can make the biggest difference. No matter what you're working on, finish strong.

Say Hello. And Then Some. People deserve the same attention as their work. Check-in with your team. Show them you care. See the difference it makes.

To Apply:

Send your resume to kim@healthcraftproducts.com